

## REFUND / COMPLAINT FORM

<b>SELLER DATA</b>		MISIOO GmbH, HRB 36725, Mühlplatz 13, 04838 Eilenburg	
<b>BUYER DATA</b>			
Name and surname:			
Address for correspondence:			
E-mail-address:			
<b>SALES AGREEMENT DATA</b>			
Order number:			
The date of the acquisition of the purchase contract:			
Invoice with VAT shown / receipt and date of issue (optional) or other proof of purchase:			
<b>IDENTIFICATION OF THE RETURNED / SPECIFIED GOODS</b>			
Description of the goods (e.g. type, model - symbol):			
Price:			
<b>ASSESSMENT OF DEFECT *</b>			
Description of the defect			
Date of discovery of the defect:			
<b>CUSTOMER REQUEST (please specify where applicable) *</b>			
<b>A</b>	Free of charge repair of the goods (elimination of defects)		
<b>B</b>	Free exchange of goods for a new one		
<b>C</b>	Lowering of the price	The amount of the price reduction:	
<b>D</b>	Withdrawal from the contract and request for a refund (the customer cannot withdraw from the contract if the defect is negligible)		
<b>MONEY RETURN (only to request a reduction in the price of goods or withdraw from the contract and get the money back)</b>			
The name of the bank and the customer's bank account number:			
Another way to return the money:			
<b>OTHER CUSTOMER REMARKS</b>			
<b>DATE, PLACE AND SIGNATURE OF THE CUSTOMER</b>			
Place and date:			
Signature of the customer (only if the form is sent on paper)			

\* FILL IN IF YOU HAVE ANY COMPLAINTS